

LAURA B. COHEN
Curriculum Vitae
LCOHEN100@gmail.com

EDUCATION

<u>Institution</u>	<u>Specialization</u>	<u>Degree</u>	<u>Date Received</u>
University at Albany, SUNY	Library science	MLS	May 1994
University of Vermont	Speech pathology	MS	October 1973
Barnard College	English literature	BA	February 1972

PROFESSIONAL EMPLOYMENT

Web Support Librarian

University Libraries, University at Albany, SUNY
Assistant Librarian, January 1996 - June 1998; Senior Assistant Librarian, July 1998 – June 2000; Associate Librarian, July 2000 – June 2005; Librarian, July 2005; Retired March 2008

Provide access to research databases and online journal aggregators on the Libraries' Web site; develop and maintain ASP applications; Webmaster of the Libraries Staff Intranet site, both front end and back end; provide off-campus access to licensed online resources to the University community through a proxy server; maintain some Web servers and related technologies; coordinate the Libraries Web Analytics program; coordinate the Libraries' blog program; investigates, proposes, implements new technologies related to Library 2.0; develop print and online training materials for library users and staff; conduct library training sessions on Web-related topics. Position title changed from Network Services Librarian to Library Web Administrator in July, 2004; to Web Support Librarian in September, 2006.

Employment Pre-1994

Speech Pathologist in various settings:

Southwest Vermont Supervisory Union, Bennington, VT
St. Mary's Hospital, Troy, NY
Visiting Nurse Association, Albany, NY
Private Practice, Albany, NY

SCHOLARLY ACTIVITIES

Refereed Articles

Cohen, Laura B. 2007. A Query-Based Approach in Web Search Instruction: An Assessment of Current Practice. *Research Strategies* 20 (4): 442-457.

Cohen, Laura. 2004. Issues in URL Management for Digital Collections. *Information Technology and Libraries* 23 (2): 42-49.

Cohen, Laura B. 2003. A Two-Tiered Model for Analyzing Web Site Usage Statistics. Part 2: Log File Analysis. *portal: Libraries and the Academy* 3 (3): 517-526.

Cohen, Laura B. 2003. A Two-Tiered Model for Analyzing Web Site Usage Statistics. Part 1: Web Server Log Files. *portal: Libraries and the Academy* 3 (2): 315-326.

Cohen, Laura B. and Calsada, Matthew M. 2003. Web Accessible Databases for Electronic Resource Collections: A Case Study and its Implications. *The Electronic Library* 21 (1): 31-38.

Cohen, Laura B. and Still, Julie M. 1999. A Comparison of Research University and Two-Year College Library Web Sites: Content, Functionality, and Form. *College & Research Libraries* 60 (3): 165-181.

Knapp, Sara D., Cohen, Laura B. and Juedes, D.R. 1998. A Natural Language Thesaurus for the Humanities: The Need for a Database Search Aid. *Library Quarterly* 68 (4): 406-430.

Cohen, Laura B. 1998. What's New on the Internet: A Challenge for Library Webmasters. *Reference Services Review* 26 (1): 7-14, 30.

Cohen, Laura Berner. 1995. Synagogue Libraries: Making it on Their Own. *Special Libraries* 86 (2): 91-109.

Edited Monographs

Cohen, Laura B., ed. 2007. *Library 2.0 Initiatives in Academic Libraries*. Chicago: Association of College and Research Libraries. The publication will be updated on a wiki hosted by the American Library Association. <<http://acrl.ala.org/L2Initiatives/>>

Cohen, Laura B., ed. 1997. *Reference Services for Archives and Manuscripts*. New York: The Haworth Press, Inc. Also published as *The Reference Librarian*. 1997. No. 56.

Book Chapters

Invited

Cohen, Laura B. 1998. General Editorial Magazines on the Internet. In *Magazines for Libraries*, 9th ed., ed. William A. Katz and Linda Sternberg Katz, 692-697. New York: R.R. Bowker.

Invited and refereed

Cohen, Laura B, Calsada, Matthew M., and Jeziorkowski, Frederick J. 2005. ScratchPad: A Quality Management Tool for Library Web Sites. In *Content and Workflow Management for Library Web Sites: Case Studies*, ed. Holly Yu, 102-126. Hershey, PA: Information Science Publishing.

Invited Bibliographic Essays

Cohen, Laura B. 2006. Blogs in Academia: A Resource Guide. *Choice* 43 Special Issue: 7-15.

Cohen, Laura B. 2005. Finding Scholarly Content on the Web: From Google Scholar to RSS Feeds. *Choice* 42 Special Issue: 7-17.

Cohen, Laura B. 2002. From Text to Multimedia: A Query-Based Approach to Searching the Web. *Choice* 39 Special Issue: 5-17.

Cohen, Laura B. 2001. Finding it All on the Web: Search Tools and Strategies. *Choice* 38 Special Issue: 13-27.

Cohen, Laura B. 2000. Searching the Web: The Human Element Emerges. *Choice* 37 Supplement: 17-31.

Cohen, Laura B. 1999. The Web as a Research Tool: Teaching Strategies for Instructors. *Choice* 36 Supplement: 19-44.

Cohen, Laura B. 1998. Searching for Quality on the Internet: Tools and Strategies. *Choice* 35 Supplement: 11-33.

Cohen, Laura B. 1997. Librarians on the Internet: The Search for Quality Begins. *Choice* 34 Supplement: 5-17.

Conference Proceedings

Cohen, Laura B. 2004. Top Techniques for Top Web Search Trainers. In *Internet Librarian 2004: Collected Presentations*, 82-91. Medford, NJ: Information Today, Inc.

Cohen, Laura B. 2000. Teaching How to Search on a Mutating Web. In *Computers in Libraries 2000: Proceeding*, 47-53. Medford, NJ: Information Today, Inc.

Cohen, Laura B. 1998. What Happens When They Leave? Designing an Ongoing Instruction Program for Web Search Engines. In *Internet Librarian '98: Proceedings of the Second Internet Librarian Conference*, 80-82. Medford, NJ: Information Today, Inc.

Cohen, Laura B. 1997. Rules of the Game: Implementing a Home Page at a Large Academic Library. In *Integrated Online Library Systems: Proceedings-1997*, 13-22. Medford, NJ: Information Today, Inc.

Unrefereed Articles

Cohen, Laura B. 2007. A Manifesto For Our Times. August 2007. *American Libraries* 38 (7): 47-49.

Cohen, Laura B. "Wikis, Collective Intelligence and Libraries." *Social Computing Magazine*. April 27, 2007. <<http://socialcomputingmagazine.com/viewcolumn.cfm?colid=149>>. Reprinted from the blog *Library 2.0: An Academic's Perspective*.

Cohen, Laura B. 2004. Advisor Reports from the Field: The URL Clearinghouse. *The Charleston Advisor* 6 (2): 42-44.

Cohen, Laura B. 2004. The URL Clearinghouse Offers Vendor URLs. *Against the Grain* 16 (3): 91.

Jacobson, Trudi E. and Cohen, Laura B. 2002. Evaluating Internet Sites: The Challenge Continues. *The Teaching Professor* 16 (7): 2.

Cohen, Laura B. 2001. 10 Tips for Teaching How to Search the Web. *American Libraries* 32 (10): 44-46.

Cohen, Laura B. 2001. Yahoo! and the Abdication of Judgment. *American Libraries* 31 (1): 60-63.

Jacobson, Trudi E. and Cohen, Laura B. 2000. Teaching about the Internet: An Opportunity for Faculty Outreach. *College & Research Libraries News* 61 (4): 302-304.

Cohen, Laura B. and Jacobson, Trudi E. 1999. Choosing Tools to Search the Web. *The Teaching Professor* 13 (9) 1,4. Also appeared as Cohen, Laura B. and Jacobson, Trudi E. 2000. Helping Students Choose Tools to Search the Web. *Distance Education* 4 (7): 3.

Jacobson, Trudi E. and Cohen, Laura B. 1997. Teaching Students to Evaluate Internet Sites. *The Teaching Professor* 11 (7): 4.

Peer Reviewed Internet Publications

PRIMO: Peer-Reviewed Instructional Materials Online, 1997 (formerly Internet Education Project). Five Internet training guides selected by the Emerging Technologies in Instruction Committee of the Instruction Section of the Association of College and Research Libraries (ACRL). <<http://www.ala.org/ala/acrlbucket/is/iscommittees/webpages/emergingtech/primo/>>

Web Sites

Library 2.0: An Academic's Perspective, 2006 - 2008. <<http://liblogs.albany.edu/library20/>>

SUNY Librarians Association, 1998 – 2003. <<http://www.sunlya.org/>>

University at Albany Libraries Web site, Webmaster, 1995 – 2006. <<http://library.albany.edu/>>

Internet Reference Center, 1997 - 2006. <<http://library.albany.edu/internet/reference/>>

Internet Tutorials, 1995 - 2006. <<http://library.albany.edu/internet/>>

Moved in 2006 to <<http://www.internettutorials.net/>>

Reference Collection, 1995 – 2004. <<http://library.albany.edu/reference/>>

The URL Clearinghouse, 2004 - . <<http://library.albany.edu/clearinghouse/>>

Moved in 2007 to <<http://urlclearinghouse.wikidot.com/>>

Interviews for Newspapers, Radio, and Podcasts

Greelan, Jeremy. Out-Googleing Google Is Hard – But Let A Thousand ASEs Bloom! *Social Computing Magazine*, July 14, 2007. <http://www.socialcomputingmagazine.com/viewcolumn.cfm?collid=492>.

Balzer, Dan. Interviewed about the Invisible Web for a digital “full circle resource kit” on this topic sponsored by the 21st Century Information Fluency Project at the Illinois Math and Science Academy. June 6, 2006.

Von Buchstab, Viktor C. Interviewed about the trends and future directions of Web search tools, for a white paper authored by Steve Arnold (author of *The New Trajectory of the Internet* and other books) and for forthcoming articles in Canadian trade publications. November 13, 2003.

Earls, Stephanie. “Wanted: a search engine that feels our pain.” *Albany Times Union*, September 25, 2003.

Valenza, Joyce Kasman. “Add horizontal searches to get refined results.” *The Philadelphia Inquirer*, October 3, 2002.

Krifaton, Les. "How to use the Internet, thanks to the University at Albany." *Cyberbeat*, syndicated radio broadcast across Canada. August 29, 2002. <<http://www.cyberbeat.com/cyberbeathome.htm>>

Valenza, Joyce Kasman. "Searches change, so Web users must." *The Philadelphia Inquirer*, May 17, 2001.

Noack, David. "Internet 'Invisible Web' Sites Escape Notice Of Search Engines." *Investor's Business Daily*, March 22, 2001.

Valenza, Joyce Kasman. "Directories can eclipse search engines." *The Philadelphia Inquirer*, February 24, 2000.

UUP Grants

Individual Awards grant to complete a scholarly article for publication on Web-accessible database development. Spring-Summer 2002

Special Projects grant to learn Web server administration and Web site management on Windows NT and Internet Information Server. January 2001.

Professional Development and Quality of Working Life (PDQWL) grant to present at Internet Librarian conference in Monterey, CA. November, 1998.

Professional Development and Quality of Working Life (PDQWL) grant to conduct research for an article which became "A Comparison of Research University and Two-Year College Library Web Sites: Content, Functionality and Form" and published in *College & Research Libraries*. July-August, 1998.

Presentations

National/International

"The Promise of Authority in Social Scholarship." Charleston, S.C.: The Charleston Library Conference. November 8, 2007. (Invited)

"Library 2.0 and Scholarly Portals." London, UK: The Ingenta Publisher Forum. November 27, 2006. (Invited)

"The URL Clearinghouse: Vendor URLs at Your Fingertips" Charleston, S.C.: The Charleston Library Conference. November 3, 2005. (Invited)

"Top Techniques for Top Web Search Trainers." Monterey, California: Internet Librarian 2004. November 16, 2004. (Refereed)

“ScratchPad: A Quality Management System for Library Web Sites,” with Matthew M. Calsada and Frederick J. Jeziorkowski. Organized the overall program for this presentation, “Content Management Systems for Library Web Sites,” that included a team from Indiana University, Bloomington. Orlando, FL: American Library Association Annual Conference. June 27, 2004. (Refereed)

“Creating and Maintaining URLs for Licensed Electronic Resources.” Charleston, S.C.: The Charleston Library Conference. November 6, 2003. (Refereed)

“Teaching How to Search on a Mutating Web.” Washington, D.C., Computers in Libraries 2000. March 15, 2000. (Refereed)

“What Happens When They Leave? Designing an Ongoing Instruction Program for Web Search Engines.” Monterey, California: Internet Librarian ‘98. November 3, 1998. (Refereed)

“Rules of the Game: Implementing a Home Page at a Large Academic Library.” New York, NY: Integrated Online Library Systems (IOLS) ‘97. May 14, 1997. (Refereed)

“What’s New on the Internet: A Challenge for Library Webmasters.” New York, NY: American Library Association Annual Conference. Poster Session. July 8, 1996. (Refereed)

Regional & Local

“Library 2.0: Today and Into the Future.” Cobleskill, NY: SUNYLA Library Software Users Group (LiSUG) Annual Conference. Keynote speaker. October 5, 2007. (Invited)

“Transforming Our Libraries with Social Software Tools.” Providence, Rhode Island: Rhode Island Library Association Annual Conference. June 7, 2007. (Invited)

“A Handful of Thoughts About Library 2.0.” Utica, New York: Annual Conference of the Eastern New York Chapter of the Association of Research Libraries. May 21, 2007. (Invited)

“Finding Scholarly Content on the Web: The Invasion of the Dot-Coms.” Yonkers, NY: Westchester Library Association Annual Conference. May 12, 2006. (Invited)

“The Basics of Blogs and the Rudiments of RSS” Albany, N.Y.: Capital Area Library Assistants of Capital District Library Council. November 10, 2005. (Invited)

“The ABCs of RSS and Blogging for Beginners.” Albany, N.Y.: Capital District Business Librarians. Annual Breakfast Meeting, September 27, 2005. (Invited)

“The Future of Academic Libraries: Harangues and Predictions.” New Brunswick, New Jersey: New Jersey Library Association Annual Conference. Keynote luncheon speaker for the New Jersey Association of College & Research Libraries. April 1, 2003. (Invited)

“Digital Services Come of Age: Overview of Customization and Personalization.” Schenectady, NY: Capital District Library Council Fall 2002 Coordinated Collection Development Regional Meeting. November 19, 2002. (Invited)

“Teaching a Query-Based Strategy for Searching the Web.” Oneonta, NY: Conference on Instructional Technologies. May 28, 2002. (Refereed)

“Collection Development Strategies for Library Web Sites.” Albany, NY: New York State Librarians Association Conference. October 20, 2001. (Invited)

“Foolproof Techniques for Teaching How to Search the Web.” Plattsburgh, NY: Plattsburgh State University. September 14, 2001. (Invited)

“Foolproof Techniques for Teaching How to Search the Web.” Corning, NY: State University of New York Librarians Association Annual Conference. June 8, 2001. (Refereed)

“Webmastering in an Organization.” Albany, NY: University at Albany, SUNY. Albany Business Computing Association. April 30, 2001. (Invited)

“Librarianship in the 21st Century.” Albany, NY: University at Albany, SUNY. Cooperstown Library Club, Fort Plain Library Club. March 20, 2001. (Invited)

“Notes from the Trenches: Tips for Designing Effective Web Sites.” Colonie, NY: The Upper Hudson Library System Web Interest Group. March 23, 2000. (Invited)

“The SUNYLA Web Site.” Queensbury, NY: State University of New York Librarians Association Annual Conference. June 17, 1999. (Invited)

“Taking Control of the Web.” Albany, NY: University at Albany, SUNY. Women’s Press Club of New York State. January 22, 1998. (Invited)

“Precision Searching on the Internet.” Cortland, NY: State University of New York Librarians Association Annual Conference. June 6, 1997. (Invited)

“Finding What You Want on the Internet.” Latham, NY: Capital Area School Development Association. March 14, 1997. (Invited)

“How to Interview for an Academic Librarian Position.” Albany, NY: School of Information Science and Policy, University at Albany, SUNY. July 26, 1996. (Invited)

“Collection Development and the Building of a Library Home Page.” Buffalo, NY: State University of New York Librarians Association Annual Conference. June 6, 1996. (Invited)

Consultancies

The Constellation Project. Founded by Charles Knight of the AltSearchEngines blog. An invited List Master who helps compile a master list of alternative search engines for the Project. This list feeds The Top 100 Alternative Search Engines, a monthly feature of the blog Read/Write Web. 2006 – 2007.

IngentaConnect Library Advisory Group. Invited member of a group of librarians to advise Ingenta on the development of its library services and provide guidance on current issues in the information industry. May 2006 -

The Whole Child Approach to Autism. Consulting with the business owner, Nancy Fuller of Cincinnati, Ohio, and her Web developers, on the design, content and organization of a new Web site for the business, as well as strategies for search engine optimization. June 2004 – August 2004

Ingenta. One of five beta testers invited to evaluate the content, design, features and functionality of the forthcoming IngentaConnect site that offers access to thousands of online journals and other content. June 2004 – August 2004

Film Literature Index. Consulted with Vincent Aceto, editor, and two staff on the digitization of the print index, in particular Web interface design, search options and results manipulation. University at Albany. February 19, 2004.

Policy Information Network of New York State (PIN-NY). Consulted with Julia Koschinsky, Project Director, and two interns on the setup and configuration of Microsoft Index Server for the site developed at the Center for Women in Government and Civil Society. University at Albany. July 12, 2002.

Policy Information Network of New York State (PIN-NY). Consulted with Julia Koschinsky, Project Director, on the setup and organization of a database-driven Web site developed at the Center for Women in Government and Civil Society. University at Albany. January 9, 2002.

New York State Developmental Disabilities Planning Council. Consulted with Suzanne Roberson, Council Librarian, on several aspects of mounting a library Web site, including design, organization, HTML, functionalities, and site maintenance. University at Albany. August 31, 1998.

Empire State College. Consulted with Jennifer T. Chillrud, Coordinator of Information Resources, on several aspects of mounting a library Web site as above, also including collection

development for an academic library site, as well as staff input and participation. University at Albany. July 15, 1997.

TEACHING ACTIVITIES

Course Taught

Internet Librarianship, ISP 666Q

3-credit graduate course taught at the School of Information Science and Policy,
University at Albany. May 24 - June 30, 1999.

Guest Lectures

School of Information Science and Policy, 1996 – 2000

ISP 201, Introduction to Information Science (multiple lectures)

ISP 561, The Internet and Information Access

ISP 601, The Information Environment (multiple lectures)

ISP 605, Information Sources and Services

ISP 649, User Education: Theory and Technique

ISP 668, Internship (multiple lectures)

Computer Science Department, 1996 - 2005

CSI 198, CSI 199, Microcomputer Consulting Services

Other guest lectures

Sunday Roundtable, Alumni Quad. November 21, 1999

Doane Stuart teachers. October 8, 1999

Project Renaissance. 1998

CSI 100, Computing and Disability. 1996-1997

Library Bibliographic Instruction

1996 – 2000

Basic Internet/World Wide Web/Netscape Navigator

Conducting Internet Research with Netscape Navigator

Evaluating Electronic and Print Resources

The Finer Points of Web Search Engines

Internet from the VAX Prompt

Introduction to Searching DIALOG
Introduction to Web Research
Lynx
Second Generation Searching on the Web

In-Service Presentations

2007

Serving Our Users with Library 2.0

2000 – 2006

Blogs and RSS
The Libraries Web Site and the Staff Intranet
Creating URLs for Licensed Resources
Introduction to Cascading Style Sheets (multiple sessions)
Mockweb Development Web site [co-taught] (multiple sessions)
New Statistical Measures: Tracking the Use of the Libraries Web Site (multiple sessions)
Tracking the Use of Our Online Services with Urchin

1996 – 2000

Basic HTML
Internet Research for Reference Staff
Managing a Home Page in Windows
Searching the World Wide Web
Teach the Teacher: Netscape

PROFESSIONAL SERVICE ACTIVITIES

Professional Organizations

American Library Association (ALA), 1995 –

Association of College and Research Libraries (ACRL), 1996 - 2004

University Libraries Section Program Planning Committee, 2002-2004

Library & Information Technology Association (LITA), 2004 –

Internet Resources Interest Group

Chair, 2005 - 2006
Vice-Chair, 2004 – 2005 (elected)
Web Coordinating Committee, 2004 – 2006
Web Coordinator, LITA Interest Groups, 2004 - 2006

Eastern New York Chapter, Association of College and Research Libraries (ENY/ACRL),
1995-

State University of New York Librarians Association (SUNYLA), 1996 –

Web Manager, 1998 – 2003
Executive Board, 1997 – 2003
Automation and Information Technology Committee, 1998 – 2002
Library Instruction Committee, Chair, 1997 – 1998; member 1998 – 2002
Program Planning Committee, 1998 Annual Conference, 1997-1998
Program Planning Committee, 1997 Annual Conference, 1996 - 1997

Journal Editorial Board

Information Technology and Libraries, 2004 -

University, Library, and Community Service

University Service

State University of New York

Library Statistics Advisory Team, 2001 – 2002

SUNYConnect Advisory Council, SUNYLA liaison, 1999 - 2003

SUNYConnect Advisory Council Bylaws Subcommittee, Convener, 2002 – 2003; member, 1999

University at Albany

University Senate Council on Promotion and Continuing Appointment, 2003 - 2004

University Senate Graduate Academic Council, 2002-2003

University Senate Graduate Academic Council Committee on Educational Policy & Procedures,
2002-2003

Selection Committee for 2002-03 Awards for Excellence in Librarianship, 2002

Selection Committee for 2001-02 Awards for Excellence in Librarianship, 2001

Disabled Student Services, Exam Proctor, 1997-2001

University Senate Council on Libraries, Information Systems and Computing , 1999-2000

Library Service

Governance Committees

Personnel Policies Committee, Chair 1997-1998

Personnel Review Committee, 1996-1997

Administrative Committees

Search Committee, Curator of Digital Collections, 2007

Search Committee, Head of Library Systems Department, 2006

Library Web Site Operational Team, Convener, 2002 – 2005; member and rotating Convener 2006 – 2007

Ad hoc Committee on Model Vita, 2006

Library Management Group, 2005-2006

Search Committee, Web Specialist, Chair, 2005 – 2006

Web Site Planning Task Group, Convener, 2004 – 2005

Library Web Site Policy Committee, *Ex officio*, 2002 – 2005

Online Catalog Public Interface Committee, *Ex officio*, 1998 – 2005

Search Committee, Web Application and Database Development Manager, 2004

Search Committee, User Services Technology Specialist, Chair, 2004

Digital Library Steering Committee, 1998 - 2004

Personnel Policies Committee Ad Hoc Subcommittee on Promotion to Senior Assistant Librarian, 2003 – 2004

Search Committee, Electronic Resources Librarian, 2002

Web Site Advisory Committee, *Ex officio*, 1997 - 2002

ILLiad Public Interface Committee, 2001

Management of Electronic Access Decisions (MEAD) Group, 1996 - 2001

Search Committee, Electronic Resources Programmer/Analyst, 2001

Search Committee, Windows NT Network Programmer/Analyst , 2001

Search Committee, Assistant Director for Collections, 2000

Electronic Reserves Working Group, 1999 - 2000

Committee to Enhance Information Services to Persons with Disabilities, 1998 - 1999

Digital Library Steering Committee Innovation Through Technology Subcommittee, 1998 - 1999

LAN Managers Committee, 1996 - 1998

Electronic Reserves Task Force, 1997 -1998

Library Steering Committee, 1997 - 1998

Working Group to Reconfigure the Reference Area, 1996 - 1998

Rethinking Reference Task Force, 1996 - 1997
Search Committee, Head of Reference Services Department, 1996 - 1997
Working Group to Select New Dot Matrix Printers, 1996
Web Editorial Board, *Ex officio*, 1995 - 1996

External Library-Related Service

IngentaConnect Library Advisory Group, 2006 – 2008
List Master (with 5 others) of The Top 1000 Alternative Search Engines, 2007 - 2008

Community Service

Louis Weinberg Foundation, Board of Directors, 2003 - (elected)

Temple Beth El, Troy, NY

Vice President, 2004 – 2005 (elected)
Board of Directors, 2003 - 2005 (elected)
Webmaster, 2003 - <<http://www.betheloftroy.org/>>

Honest Weight Food Cooperative, Albany, NY., 1976 -

30th anniversary video. Interviewed on March 16, 2006.

Records manager and archivist, 1996 - . Instituted records management program for paper records and preserved organization's archival records. Completed 100-hour records inventory, wrote disaster and safety plan. Processed and cataloged organization's archival records, and created a finding aid.

Writer, 1976 - 1991. Edited Business Plan; developed orientation materials for new members; wrote newsletter column covering news of Board, committees, finances and membership.

Fund raiser, 1990. Helped coordinate classical music fund raising concert: managed performers, wrote advertising copy, designed, wrote and produced concert program, participated in publicity interview on WAMC-FM.

Member Joins Redesign Team, 1989. Reorganized policies and procedures for new members.

Chair, Personnel Committee, 1986 - 1987. Reviewed management structure; developed comprehensive personnel policies; revised evaluation procedures; participated in staff hiring and evaluation.

Editor, 1979 - 1980. Designed and edited monthly newsletter: recruited staff of 25, initiated regular columns, assigned and edited articles, coordinated production, performed layout, wrote procedure manual.

Member, Board of Directors. 1977-1978.

Manager, 1976. Managed store 2 day a week.

Capital Region Information Service of New York (CRISNY), 1994
User and Provider Policies Workgroup

Honors/Recognition

Internet Librarian Hall of Fame, August 20, 2001. Conferred by Richland College Library.
<<http://www.rlc.dcccd.edu/lrc/rlclib.htm>>

SUNY Chancellor's and University at Albany President's Award for Excellence in Librarianship, 2001.

Beta Phi Mu, International Library Science Honor Society, *Beta Beta Iota* Chapter.

"Reference Services for Archives and Manuscripts," guest edited issue of *The Reference Librarian* 56 (1997), cited in "The Year's Best Professional Reading. *Library Journal*, June 15, 1998: 46-47.

Webopedia Award. Four Internet tutorials awarded inclusion on the Web site *Webopedia*. "A Basic Guide to the Internet," "Boolean Searching on the Internet," "Navigating the World Wide Web with Netscape", and "Quick Reference Guide to Search Engine Syntax." November 1996, December 1997. <<http://www.pcwebopedia.com/>>

Selected citations for some or all of "Internet Tutorials" <<http://www.internettutorials.net/>>:

Gordon, Jan, "Internet Nuggets: Surprising Resources." *Nicked & Dimed*, April 6th, 2007.

"A Primer in Boolean Logic" in "Where the Heck Did I Find That?" *Information Outlook*, Vol. 10 No. 3 (March 2006): 19-20.

Encarta Encyclopedia Premium <<http://encarta.msn.com/>>

"A Primer in Boolean Logic" in "Web Sites Worth a Click." *Information Outlook*, Vol. 9 No. 7 (July 2005): 7.

Epstein, Lorne. *You're Hired!* Arlington, VA: E3 Publishing (2005).

NSDL Scout Report for Science and Engineering, Vol. 3 No. 25 (December 3, 2004).
<<http://scout.wisc.edu/Reports/NSDL/MET/2004/met-041203.php>>

Michelle Slatalla, "A Second Life for a Scruffy Bunny," *The New York Times*, April 29, 2004.

Bivins, Tom, *Public Relations Writing: The Essentials of Style and Format*, 5th Ed. McGraw-Hill Companies (2003)

Hybels, Sanudra and Weaver, and Richard L. II, *Communicating Effectively*, 7th Ed. McGraw-Hill Companies (2003)

Melissa Payton, *A Prentice Hall Guide to Evaluating Online Resources*, Prentice Hall (2003). [distributed with all Prentice Hall college textbooks]

"Best of the Web" on mygo.com. <<http://www.mygo.com/mygo-dir.html>>

Chris Sherman, "SearchDay," Number 233, March 27, 2002.
<<http://sewatch.com/searchday/02/sd0327-stupid1.html>>

Bill Erbes, "Bringing Order to the Chaos" teleconference, January 18, 2002.
<<http://www.bensenville.lib.il.us/searching.htm>>

Neat Net Tricks Issue 112, October 14, 2001. <<http://www.neatnettricks.com/>>

Mary Ellen Bates, "Tip of the Month: Digging Deeper Into the Web." September 2001.
<<http://www.batesinfo.com/tip.html>>

FindTutorials. November 10, 2001.
<<http://tutorials.findtutorials.com/read/query/Library/id/52/>>

The LangaList, July 30, 2001. <<http://www.langa.com/newsletters/2001/2001-07-30.htm>>

Weise, Elizabeth, "One Click Starts the Avalanche: Buried in Information? Smarter Searching Comes to the Rescue," *USA Today*, August 8, 2000

Andover.net Tech Sighting of the Day, February 10, 2000. [site removed from Web]
Tech-Along , January 12, 2000. <<http://www.4teachers.org/tecalong/>>

Choice 39, no. 9 (May 1999): 1588

Links2Go Key Resource, May 10, 1999. <<http://www.links2go.com/topic/training/>>

The Hersch Web Site Observer #73, January 29, 1998

The Online Educator, December 22, 1997

Scout Report Selection, November 7, 1997.

<<http://scout.cs.wisc.edu/report/sr/1997/scout-971107.html>>

Internet Update, October 29, 1997; *LOEX News* 24, no. 3 (Fall 1997): 4